

TIAN



NHS Monthly Insight Report

January 2026

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Introduction

Audit Yorkshire is a member of The Internal Audit Network (TIAN), which comprises of seven NHS internal audit consortiums and in house teams operating in England. These organisations collaborate across a number of areas to leverage their collective knowledge and expertise and drive efficiency and effectiveness. The NHS Monthly Insight Report highlights key publications and is intended as a useful update and reference tool. This report is produced by TIAN and shared by Audit Yorkshire.

Developments in the NHS	
<p>Department of Health and Social Care - Providing healthcare public health advice to integrated care boards</p>	<p>Local arrangements ensure that specialist healthcare public health advice is embedded into integrated care board (ICB) commissioning, with directors of public health co-ordinating input across areas as needed. Legal requirements mean local authorities must offer this advice to ICBs to support strategic commissioning, reduce inequalities and improve health outcomes. This guidance also highlights the importance of formal agreements and ongoing development of public health capacity through training and collaboration.</p> <p>https://www.gov.uk/government/publications/providing-healthcare-public-health-advice-to-integrated-care-boards</p> <p>For information and implementation by ICBs</p>
<p>NHS England (NHSE) – Maternal Care Bundle (MCB)</p>	<p>The MCB sets out best practice standards across 5 areas of clinical care, with the aim to reduce maternal mortality and morbidity. It is for implementation by NHS providers and commissioners in line with the medium-term planning framework. The MCB has been developed with frontline clinicians, service users and national stakeholder organisations including Royal Colleges and regulatory bodies. This first version establishes a baseline of best practice in 5 areas of care associated with higher rates of maternal mortality. The 5 elements are:</p> <ul style="list-style-type: none"> • Element 1: Venous thromboembolism • Element 2: Pre-hospital and acute care • Element 3: Epilepsy in pregnancy • Element 4: Maternal mental health • Element 5: Obstetric haemorrhage <p>https://www.england.nhs.uk/long-read/the-maternal-care-bundle/</p> <p>For implementation by providers and commissioners of Maternity services</p>
<p>NHSE - Improving postnatal care: a toolkit for integrated care boards, partners and providers</p>	<p>This toolkit supports ICBs, their place-based partners, health and care providers to work with service users and professionals to improve the postnatal care experience and both short and long-term maternal and infant health. It shows ICB leaders what an effective, collaborative approach looks like and recommends evidence-based actions for ICBs and providers to consider taking.</p> <p>https://www.england.nhs.uk/publication/improving-postnatal-care-a-toolkit-for-integrated-care-boards-partners-and-providers/</p> <p>For information and consideration by ICBs and providers</p>
<p>NHSE - Eating disorder services for children and young people: national guidance</p>	<p>This guidance is for ICBs and providers of eating disorder services. It sets out how to design collaborative, integrated services that support all children, young people, and their families and/or carers.</p> <p>https://www.england.nhs.uk/publication/eating-disorder-services-for-children-and-young-people-national-guidance/</p>

Developments in the NHS

	For information and consideration by ICBs and providers
NHSE - National qualitative insight: Urgent and Emergency Care 2024	<p>This report, produced by Solutions Research and NHSE, shares national insights from qualitative thematic analysis of written responses to the NHS Patient Survey Programme, coordinated by the Care Quality Commission and Picker. The report focuses on the 2024 Urgent and Emergency Care Survey. Headline findings include seven key themes identified from the thematic analysis, listed below. Within each key theme are several sub-themes which support interpretation and use of the insights. There are 29 sub-themes in total.</p> <ul style="list-style-type: none">• Gratitude• Staff• Access routes• Waiting• Facilities and environment• Treatment• Outcomes and next steps <p>https://www.england.nhs.uk/long-read/national-qualitative-insight-urgent-and-emergency-care-2024/</p> <p>For information</p>
NHSE – Guidance on: Texting, emailing and messaging patients and service users	<p>This updated guidance covers information governance issues to consider when sending or receiving messages about health and care services by text, email or other types of messaging.</p> <p>https://transform.england.nhs.uk/information-governance/guidance/texting-emailing-and-messaging-patients-and-service-users/</p> <p>For information</p>
Health Services Safety Investigations Body (HSSIB): Patient Care in Temporary Care Environments	<p>This investigation explores the management of patient safety risks associated with using temporary care environments, often referred to as ‘corridor care’ and ‘temporary escalation spaces’. These are spaces not originally designed, staffed, or equipped for patient care (such as corridors, waiting rooms and chairs on wards). The investigation specifically looked at acute hospitals in England, focusing on the patient safety aspects associated with the use of temporary care environments and how patient safety was being mitigated. The report explores how, where, when and why temporary care environments are used, what the associated patient safety risks are, and the impact on patients and staff.</p> <p>https://www.hssib.org.uk/patient-safety-investigations/patient-care-in-temporary-care-environments/</p> <p>For information</p>

Developments in the NHS



Investigation report

Patient care in temporary care environments

Date Published:
08/01/2026

Theme:
Acute, Emergency care, Patient safety themes

This PDF was downloaded from the Health Services Safety Investigations Body (HSSIB) website. To make sure you are reading the latest version, and for accessible reports, please visit <https://www.hssib.org.uk>

Contents

[A note of acknowledgement](#)

[About this report](#)

[Executive summary](#)

[Background](#)

[The investigation](#)

[Findings](#)

[1. Background and context](#)

[1.1 Introduction](#)

[1.2 National guidance on using temporary care environments](#)

Royal College of Nursing (RCN) - Beyond winter pressures: the endemic crisis of corridor care in the UK



RCN Briefing

Beyond winter pressures: The endemic crisis of corridor care in the UK

In June 2024, nursing staff declared a 'national emergency' over corridor care – the unsafe and undignified practice of patients receiving treatment and/or waiting for assessment, admission or transfer in spaces that were not originally designated, planned, designed, equipped or staffed for patient care.

A year ago, we published 'On the frontline of the UK's corridor care crisis' – a selection of harrowing testimonies from thousands of nursing staff across the UK who responded to our survey asking about their experiences of corridor care.

Their testimonies highlighted the widespread and devastating impacts of corridor care on patients, including dignity and privacy violations, patient safety risks and harm, and on nursing staff, including both mental and physical harm.

Following this, there was widespread condemnation of corridor care and some positive commitments from governments across the UK to eradicate corridor care¹ and to collect and publish data about where and when it was happening.²

However, one year on the corridor care crisis is ongoing and the 'normalisation' we warned about in 2024 has become even more widespread. Evidence indicates that in some parts of the UK, corridor care has become embedded in hospitals' practice and is now an entrenched, year-round crisis.

Examples of evidence showing corridor care is a year-round endemic crisis

- A [HSSIB](#) funded by the Royal College of Emergency Medicine (RCEM) of 165 UK Emergency Departments (ED) found that almost one in five (17.7% (n=10,042)) ED patients were receiving care in escalation areas and the percentage of escalation area patients in non-clinical areas such as corridors ranged from 54.5% to 81.1% during five snapshots in March 2025.
- A [Royal College of Physicians \(RCP\) survey](#) found 59% of physicians delivered care in temporary spaces (corridors, offices) between June-August 2025, across the UK, highlighting that this is a year-round issue.
- An [RCEM survey](#) in Summer 2025 covering England revealed that almost one in five patients were being cared for in corridors with 78% of emergency department leads feeling that patients were harmed by this.
- [Freedom of Information \(FOI\) requests](#) by The British Medical Journal to NHS trusts in England revealed the extent to which A&E corridor care is becoming normalised, with responses showing that over 552,000 patients were treated in escalation areas in A&Es in 2024-25, an increase from the prior year.
- An [RCEM snapshot survey](#) in January and February 2025 found 12 out of 12 Welsh EDs had patients being treated in corridors.

This briefing provides a summary of evidence showing that corridor care has become embedded practice across many parts of the UK and is now a persistent, year-round crisis. It draws on updated testimonies from RCN members and new public polling commissioned by the RCN, underscoring the enduring scale and severity of the problem.

<https://www.rcn.org.uk/About-us/Our-Influencing-work/Policy-briefings/br-0126>

For information

National Audit Office (NAO) – Lessons and Findings from the NAOs financial audits in 2024/25

This report, for the first time, brings together thematic insights from the NAO's recent financial audits and wider assurance work. It explains key accounting terms in the context of government finances, and highlights opportunities to strengthen financial management and reporting in government which can help improve productivity and resilience in public service delivery.

<https://www.nao.org.uk/insights/audit-insights-lessons-and-findings-from-the-naos-financial-audits-in-2024-25/>



For information

NAO - Update on the New Hospital Programme (NHP)



In 2020 the DHSC committed to build 40 new hospitals by 2030 through the NHP. Hospitals in the programme will be built to a standard design with the aims of increasing cost-effectiveness and quality, and utilising the construction industry in a more coordinated way. Following the July 2024 general election, the new government carried out an internal review of the NHP and announced a new implementation plan. This sets out the history of the programme, the new implementation plan and what the programme aims to achieve. It also looks at the progress that has been made towards building new hospitals and how DHSC is managing risks to delivery.

<https://www.nao.org.uk/reports/update-on-the-new-hospital-programme/?nab=0>

For information

Trinava Consulting - Assessing the finances of NHS subsidiary companies

This report reviews the business models and profitability of NHS subsidiary companies and found that most are not generating any significant level of external income despite running for many years. It finds that around 30% of their annual operating profits come from reduced pension contributions and that employee pay has not kept up with either inflation or NHS pay.

<https://www.trinavaconsulting.co.uk/finances-nhs-subcos/>

For information



Assessing the finances of NHS subsidiary companies (“subcos”) Report for UNISON

January 2026

Assessing the finances of NHS subsidiary companies (“subcos”)	1
Introduction	2
How well have NHS subcos done?	3
Approach	3
Findings	4
1. Subcos made over £2bn in revenues in 2023/24	4
2. Profits have grown in line with income but margins are low	4
3. Dividend payouts and donations have stayed consistent	6
4. Employee numbers and costs have not grown in line with revenue and profits	6
5. Remuneration and wages have fallen as a proportion of revenue over time	7
6. Employee pay has not kept up with inflation	8
7. Wages have fallen by more than NHS pay	9
8. However, pension contributions appear to be far lower	10
9. Directors’ pay is a large share of operating profits	10
Conclusion	11

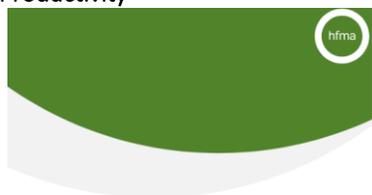


Nuffield Trust - Why does England have unemployed GPs when patients can’t get GP appointments?

With public satisfaction with general practice at an all-time low and patients frustrated by how difficult it is to secure a GP appointment, it is an irony that many GPs are struggling to find NHS work. This briefing looks at what lies behind this underemployment of GPs in England. <https://www.nuffieldtrust.org.uk/resource/why-does-england-have-unemployed-gps-when-patients-can-t-get-gp-appointments>

For information

HFMA – Briefing: Mental Health Productivity



Mental health productivity

A review of the metrics used

09 January 2026

This briefing gives an introduction to productivity in mental health, learning disability and neurodiversity (MHLDN) services, suggesting NHS objectives for measuring productivity and challenges to the calculation. The briefing is aimed at finance and non-finance professionals who wish to know more about the background and current situation for measuring productivity in the MHLDN sector.

<https://www.hfma.org.uk/publications/mental-health-productivity>

For information



Developments in the NHS

HFMA - Getting better value from spending on medicines



Getting better value from spending on medicines

A guide for finance professionals
30 January 2020

Prescribing accounts for 10% of healthcare spend. This briefing explores the role of leadership, systems and processes that need to be in place to effectively manage medicines expenditure. It covers issues such as over-prescribing, polypharmacy, generics and biosimilars, low value medicines and investigates the key role of the structured medicine review in improving both efficiency and patient outcomes. Familiarity with these issues should enable finance professionals to engage with their clinical colleagues and be assured that value in prescribing is being delivered.

<https://www.hfma.org.uk/publications/getting-better-value-spending-medicines>

For information

Disclaimer: This briefing paper is intended to highlight recent developments and issues within the NHS that may be of interest to non-executive directors, lay members and NHS managers. It is not exhaustive and TIAN cannot be held responsible for any omission.

